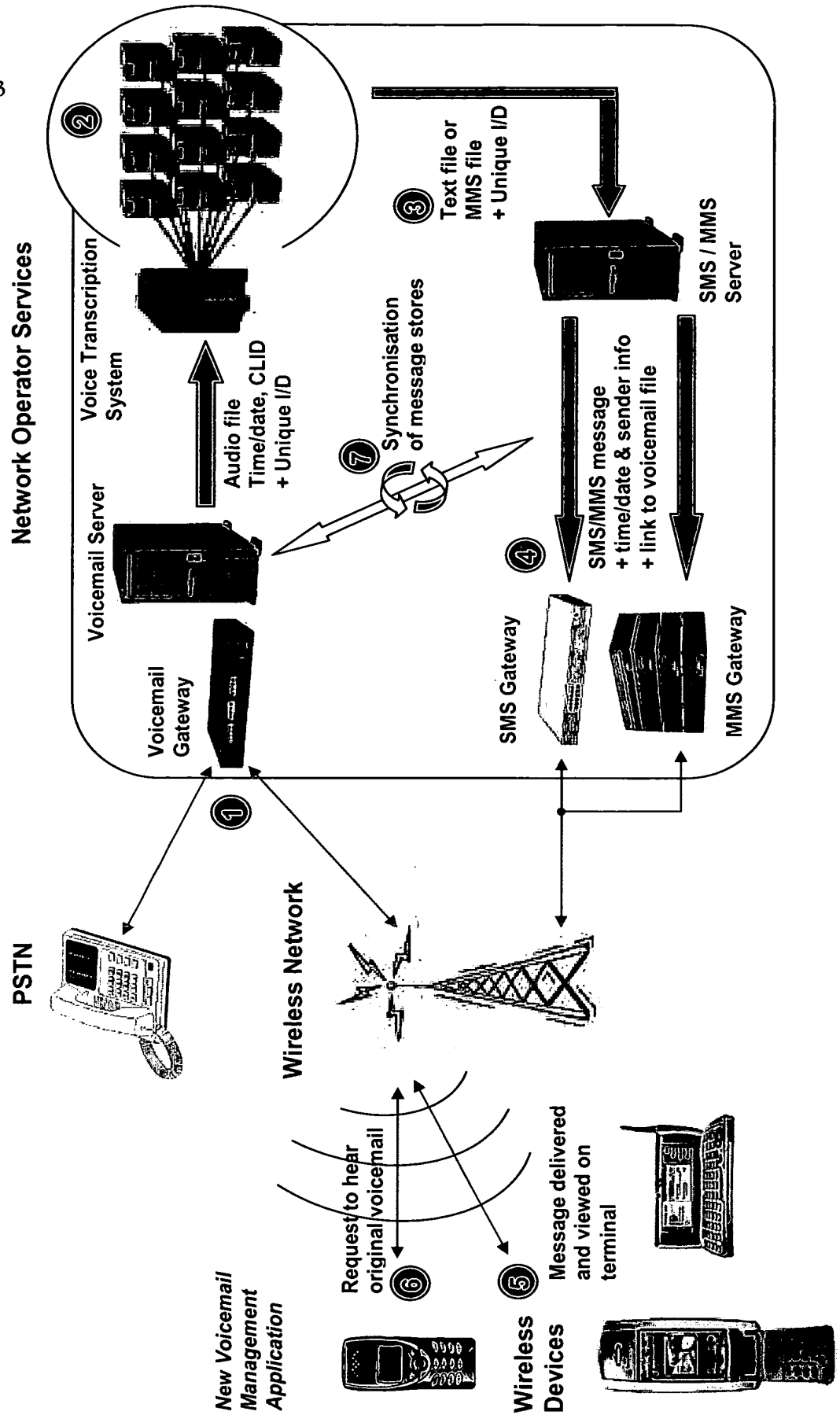


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Figure 1

Inside the Operator



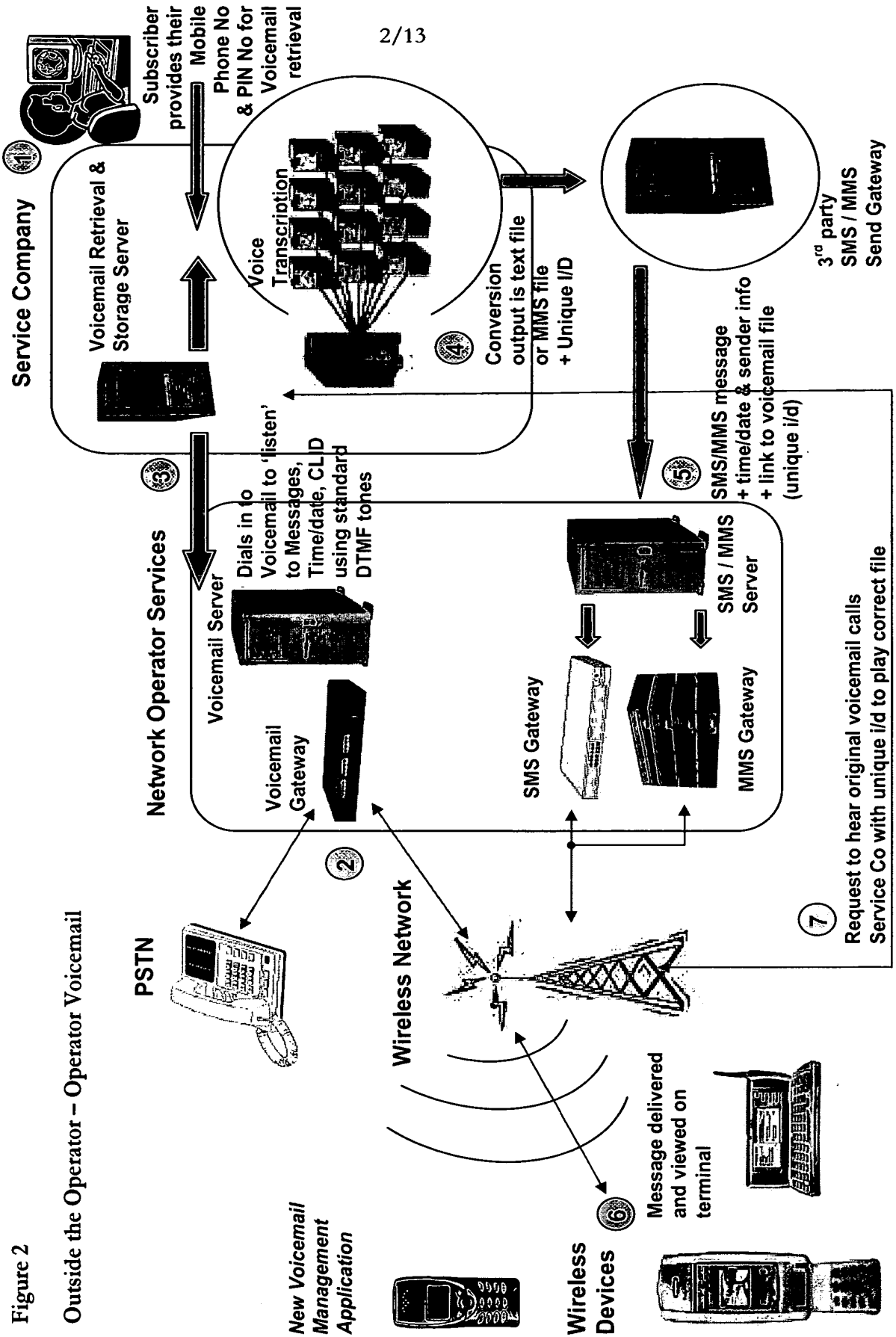


Figure 2

Outside the Operator - Operator Voicemail

Figure 3

Outside the Operator – Service Co. Voicemail

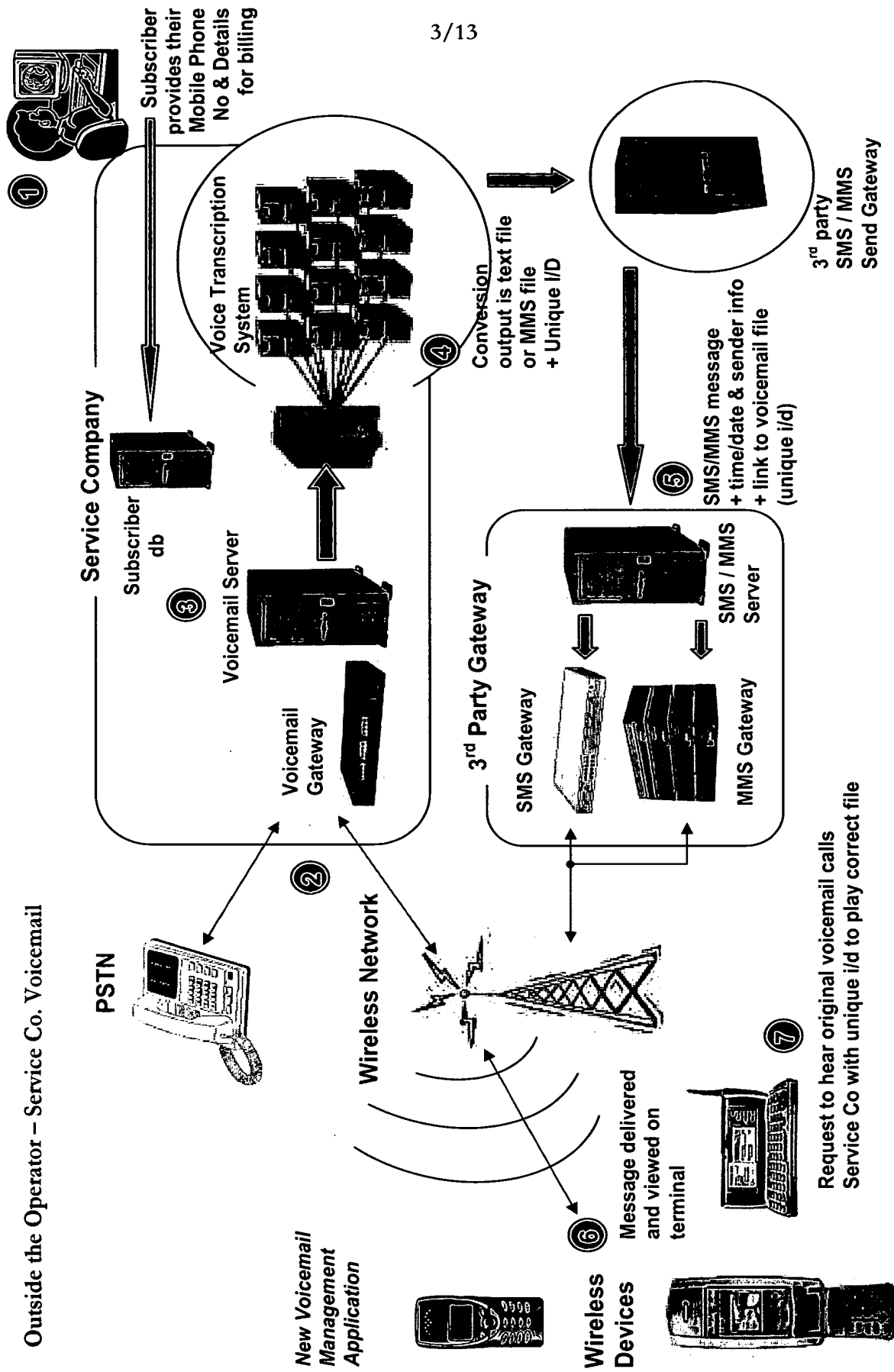


Figure 4  Homer Simpson

Figure 5  Julius Caesar

Figure 6

<p>Fri 12 May, 17:20 I'll see you tonight for dinner at the Langham say 8pm. Don't forget the contract. Cheers</p>
<p>Options Back</p>

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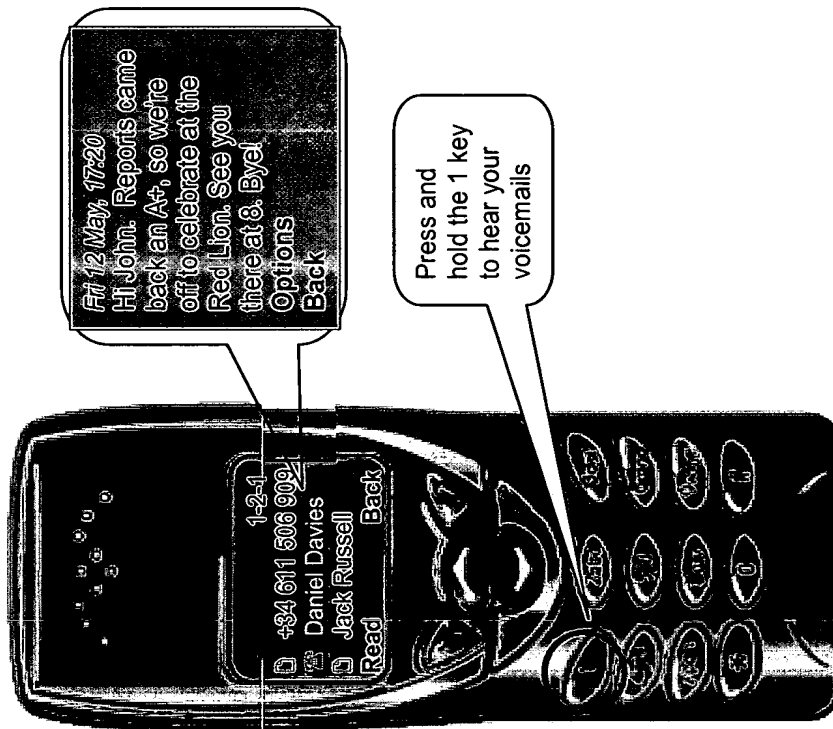


Figure 7

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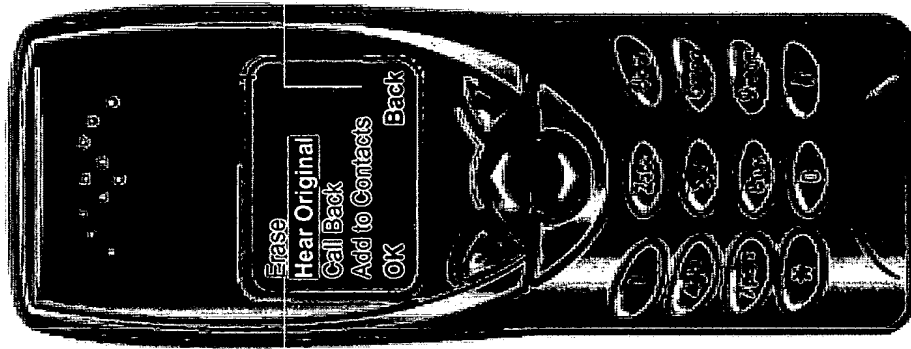


Figure 8

Figure 9A

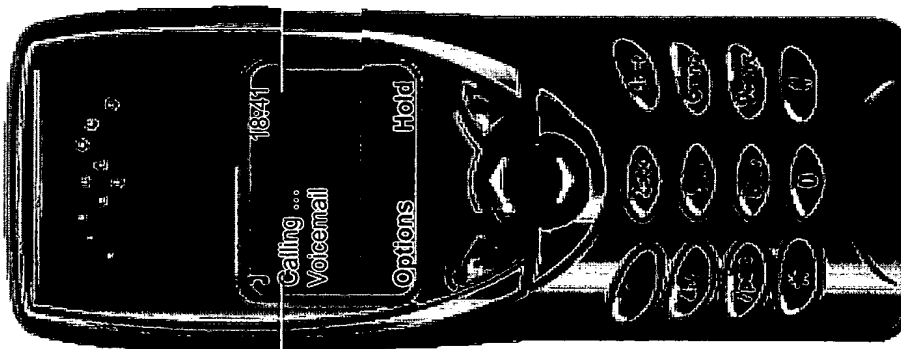


Figure 9B

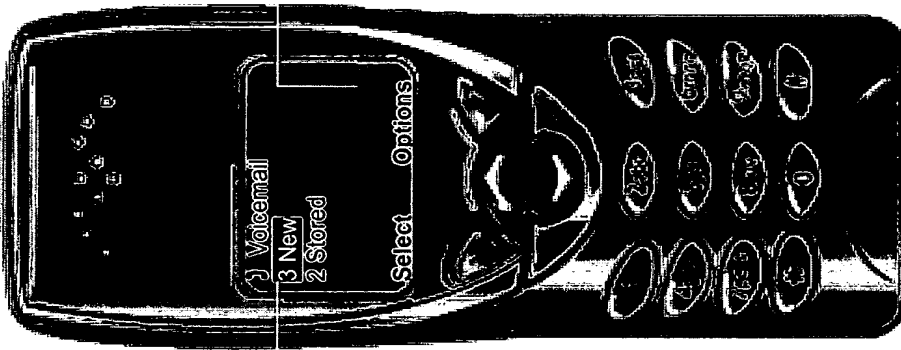
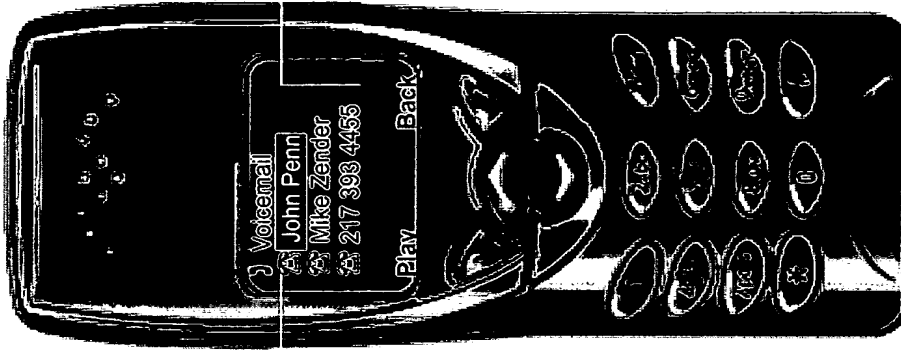


Figure 9C



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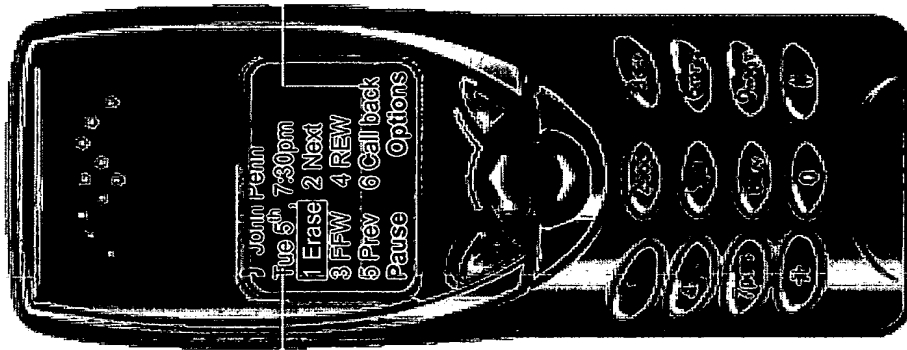


Figure 9D

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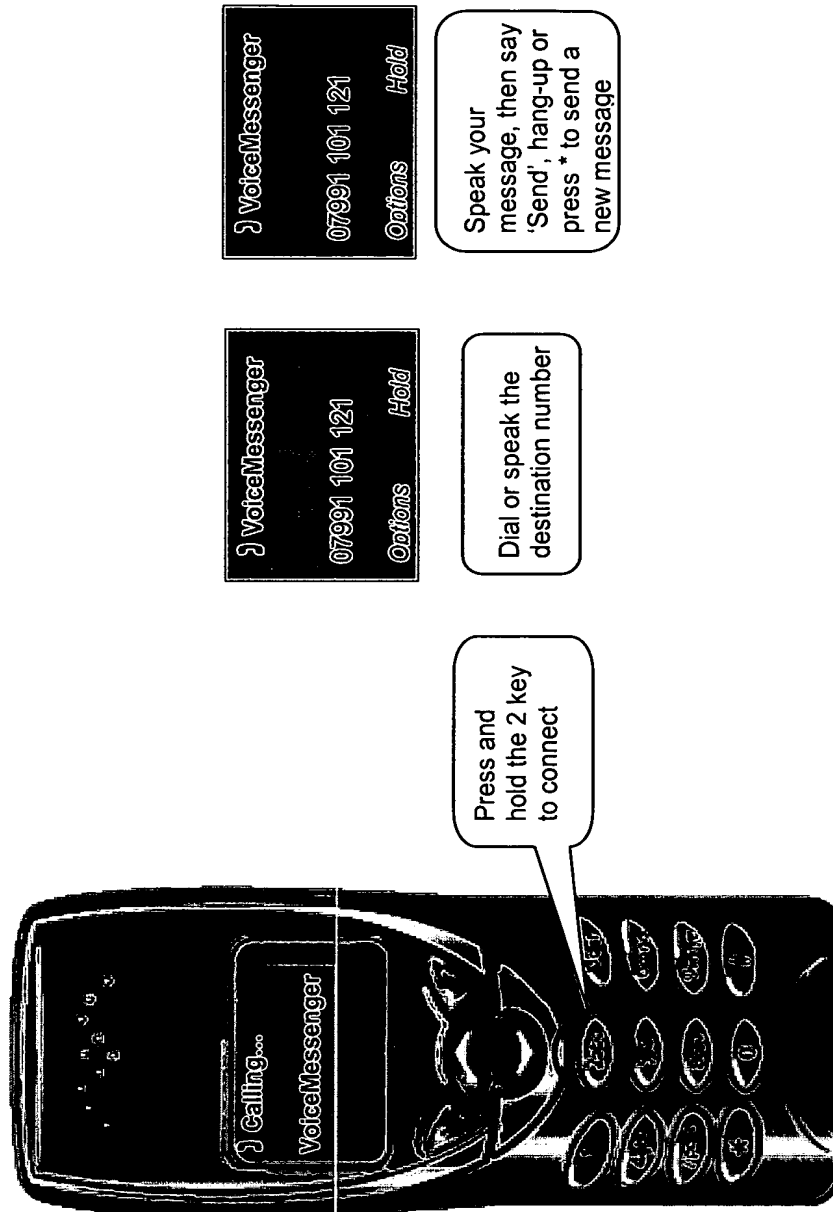
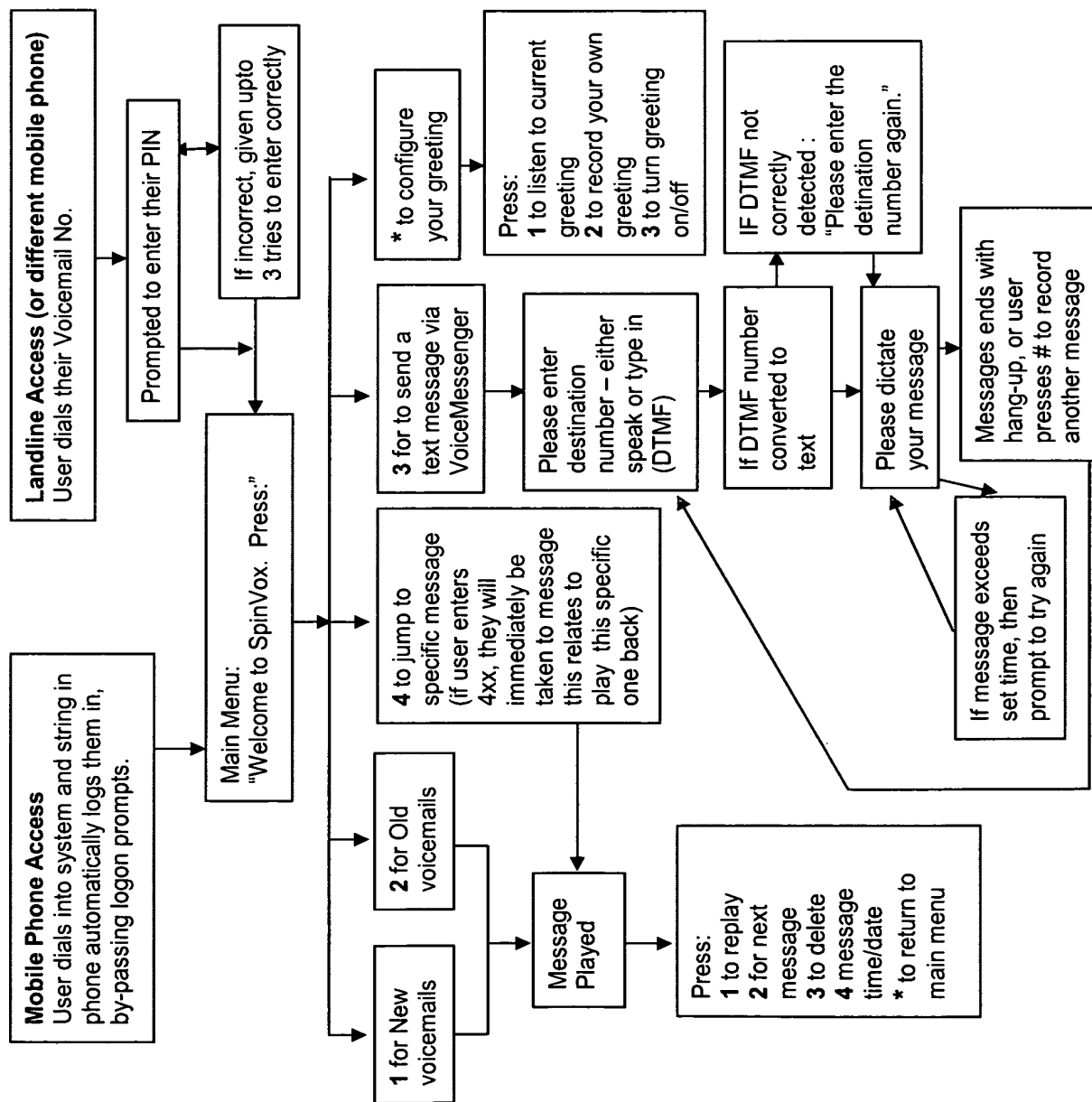


Figure 10

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Figure 11



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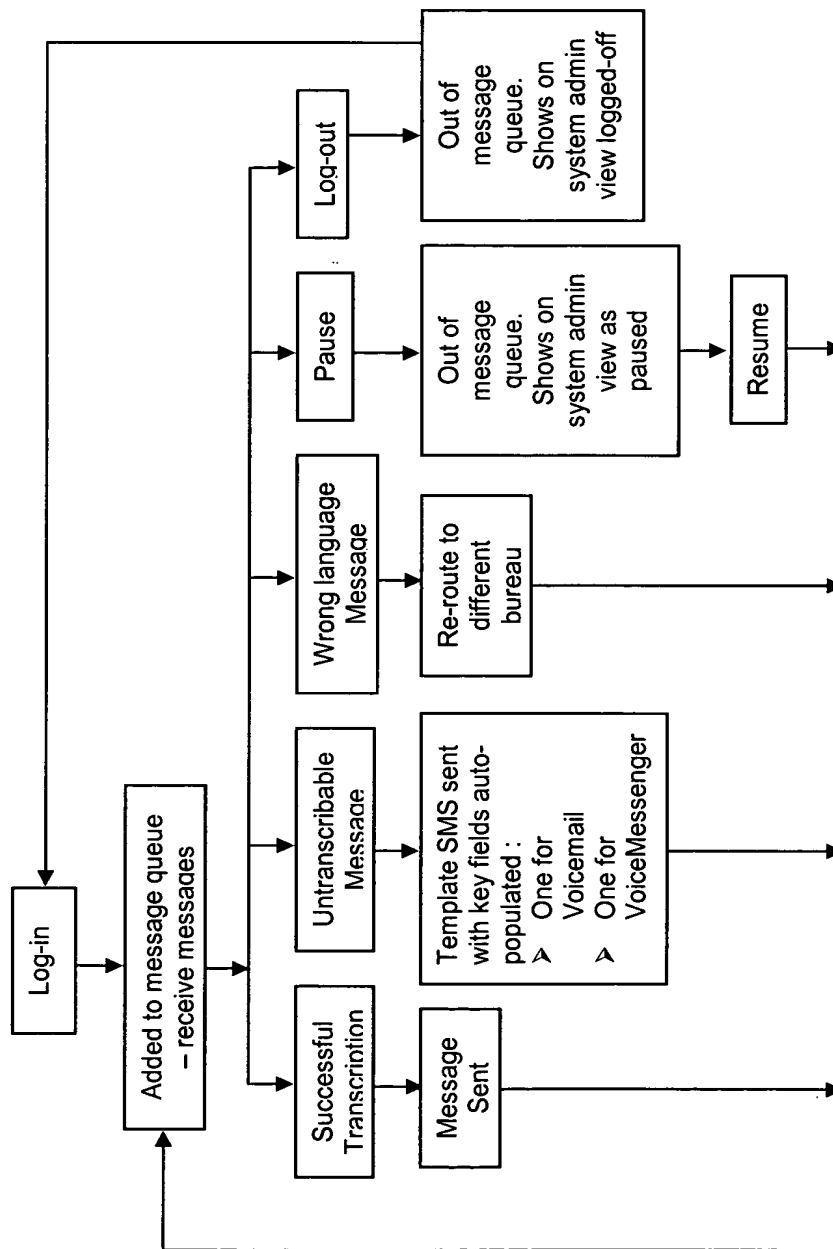









Figure 12


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Figure 13

Transcribe Assistant	
Currently logged in as:	Angelina  
Message Type VoicemailView VoiceMessenger	
Arrived:	25/12/2003 14:15:20 16 secs
	
Message:	<i>[Type message in here]</i>
	Character Count : 0
   French – Paris bureau 	

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Figure 14

Transcribe Assistant	
Currently logged in as:	Angelina Logout
	Pause
Message Type VoicemailView VoiceMessenger	
Arrived:	25/12/2003 14:15:20 16 secs
	
To Tel No.:	<i>[Type in destination phone number, or auto-populated if DTMF tones detected (or VR in place in V2)]</i>
Message:	<i>[Type message in here]</i>
	Character Count : 0
Send Untranscribable	
Reroute French – Paris bureau ▼	